

Information Technology Division
(Formerly Data Processing)

The mission of the Information Technology Division is to provide technical computer service to town personnel in order to maintain data integrity and computer literacy, through support, training and knowledge. Information Technology is the key to Plymouth's ability to grow, respond to emergencies, and efficiently provide services to its citizens. Investments in IT applications and infrastructure provide town managers with tools to more effectively observe and manage the financial, physical, and human resources of the Town, as well as increase productivity.

The Goals of the Division are:

- **To maintain a municipal area network connecting all town buildings.**
- **To train town personnel on the use of new computer technologies.**
- **To support and maintain the town's municipal area network.**
- **To provide a stable infrastructure on which to build.**
- **To implement technologies allowing other departments to more efficiently accomplish their goals.**

We are working on the second year of a multi year master plan. We have completed the installation of a fiber optic/wireless hybrid Municipal Area Network that will connect all municipal buildings for data, telephone and video communications.

We began the conversion process from DataNational to MUNIS as the town's application package. This will allow for automating departments that are not currently automated. The goal of this project is to have a single application across all departments, with the hopes of increasing productivity and delivering a higher value of service.

We continue to follow a replacement/upgrade plan that will ensure the town keeps pace with technology on all levels.

The Town of Plymouth continues to enhance its presence on the World Wide Web. The Town's web address is www.plymouth-ma.gov.