

**Information Technology Division**  
(Formerly Data Processing)

**The mission of the Information Technology Division is to provide technical computer service to town personnel in order to maintain data integrity and computer literacy, through support, training and knowledge. Information Technology is the key to Plymouth's ability to grow, respond to emergencies, and efficiently provide services to its citizens. Investments in IT applications and infrastructure provide town managers with tools to more effectively observe and manage the financial, physical, and human resources of the Town, as well as increase productivity.**

**The Goals of the Division are:**

- **To maintain a municipal area network connecting all town and school buildings.**
- **To train town personnel on the use of new computer technologies.**
- **To support and maintain the town's municipal area network.**
- **To provide a stable infrastructure on which to build.**
- **To implement technologies allowing other departments to more efficiently accomplish their goals.**

A new position, GIS Coordinator/Application Manager, was created and filled by George Dunbar. George was a temporary employee in the Engineering office of the town prior to his appointment.

We are working on the third year of a multi year master plan. The fiber optic/wireless hybrid Municipal Area Network has been enhanced to serve the school system. It will provide connectivity to all town and school buildings for internet and data communications.

The conversion process from DataNational to MUNIS as the town's application package continues.

We continue to follow a replacement/upgrade plan that will ensure the town keeps pace with technology on all levels.

The Town of Plymouth continues to enhance its presence on the World Wide Web. This year we added online payment services. The Town's web address is [www.plymouth-ma.gov](http://www.plymouth-ma.gov).