

**Information Technology Division**  
(Formerly Data Processing)

**The mission of the Information Technology Division is to provide technical computer service to town personnel in order to maintain data integrity and computer literacy, through support, training and knowledge. Information Technology is the key to Plymouth's ability to grow, respond to emergencies, and efficiently provide services to its citizens. Investments in IT applications and infrastructure provide town managers with tools to more effectively observe and manage the financial, physical, and human resources of the Town, as well as increase productivity.**

**The Goals of the Division are:**

- **To maintain a municipal area network connecting all town and school buildings.**
- **To train town personnel on the use of new computer technologies.**
- **To support and maintain the town's municipal area network.**
- **To provide a stable infrastructure on which to build.**
- **To implement technologies allowing other departments to more efficiently accomplish their goals.**

We are working on a Disaster Recovery/ Business Continuity Plan. We will utilize our fiber infrastructure to build a disaster recovery site at the Emergency Operations location. Our goal is to have a fully redundant system next year.

MUNIS applications continue to expand. We are in the final stages of converting our HR and Payroll packages over to Munis.

We continue to follow a replacement/upgrade plan that will ensure the town keeps pace with technology on all levels.

We have expanded our GIS mapping to the Fire department, allowing fire personnel to pre-plan in hopes of improving response times.

The Town of Plymouth continues to enhance its presence on the World Wide Web. The Town's web address is [www.plymouth-ma.gov](http://www.plymouth-ma.gov).