

OVERVIEW OF CURBSIDE COLLECTION PROGRAM

The Town of Plymouth has contracted with ABC Disposal Service Inc. of New Bedford to provide a municipal Curbside Collection Program for trash and recyclables. The service provides trash pickup every week and recycling pickup every other week from the curb of your residence. To utilize this service, you will need to sign-up with the Town.

The current program is valid from July 1, 2015 until June 30, 2016. This means your curbside service will expire on June 30, 2016 if you do not renew your service by that date. After June 30, 2016, ABC will no longer pick up trash or recyclables from your residence and the carts must be returned to ABC (they are not the personal property).

Curbside Collection cost \$185.00 for the year; however the service will be pro-rated beginning in October. The pro-rated prices are as follows:

• October 2015 – June 2016	\$180.00
• November 2015 – June 2016	\$160.00
• December 2015 – June 2016	\$140.00
• January 2016 – June 2016	\$120.00
• February 2016 – June 2016	\$100.00
• March 2016 – June 2016	\$80.00
• April 2016 – June 2016	\$60.00
• May 2016 – June 2016	\$40.00
• June 2016	\$20.00

HOW DO I SIGN UP FOR THE CURBSIDE COLLECTION PROGRAM?

There are two ways to sign up for this service:

- New sign-ups and renewals can be done at the Town Hall Tax Collector's Office
 - Hours are Monday thru Friday, from 7:00 am to 4:00 pm.
 - Payments can be made by cash or check only.
 - For payment questions, the Tax Collector's Office can be reached at (508) 747-1620 ext. 164.
- Or online at www.plymouth-ma.gov
 - Payments can be made by credit or debit cards only.

AFTER I SIGN-UP FOR THE CURBSIDE COLLECTION PROGRAM, WHAT HAPPENS?

It takes two business days for a non-cash payment to be processed by the Town. After the two business day period, the information (your name and address) is sent to ABC Disposal. ABC then schedules the delivery of carts to your residence (ABC delivers carts to Plymouth on Thursdays between 8:00 am and 5:00 pm). ABC will not contact you regarding the day or time the carts will arrive curbside at your residence.

You will receive one 65-gallon blue trash cart and one 95-gallon blue cart with an orange lid for recycling. **These carts are not your personal property and must be returned to ABC** if and when you cancel your service.

IT IS IMPORTANT TO NOTE THAT YOU CAN EXPECT A 1-2 WEEK WAIT FOR YOUR CURBSIDE SERVICE TO BEGIN AFTER YOU SIGN-UP. If you would like more details on when your service will start, contact ABC Disposal Service Inc. at (800) 310-9111.

WHEN WILL MY TRASH AND RECYCLABLES GET PICKED UP BY ABC?

To determine the day of the week your trash and recyclables will be picked up, please check the “Plymouth Pickup by Street” link at www.plymouth-ma.gov. In the unlikely event your street is not listed, please contact the Solid Waste office at (508) 830-4162 ext. 100.

Trash pickup is every week and recycling pickup is every other week. Recycling weeks are listed as *Week A* or *Week B* on the “Plymouth PAYT Calendar” (www.plymouth-ma.gov).

The “Plymouth PAYT Calendar” indicates which week of the month to put out your recycling cart for collection. As is shown on the calendar, *Week As* are in white and *Week Bs* are shaded in gray. Remember to first refer to the “Plymouth Pickup by Street” list (the link is above) – when you look up your street, you will see a day of the week you are scheduled for pickup and whether you are an A or B week. The day of the week for trash pickup will always be the same day for the pickup of your recyclables.

Please have your carts at curbside NO LATER THAN 7:00 am on the morning of your pickup, as the ABC drivers begin pickups at that time.

WHAT IF I'M ELDERLY OR DISABLED AND REQUIRE ASSISTANCE WITH THE CARTS?

Please contact the Solid Waste office at (508) 830-4162 ext. 100 for more information about driver assistance with carts for those who qualify.

WHAT ABOUT HOLIDAYS?

On the "Plymouth PAYT Calendar", holidays that ABC Disposal Services Inc. does not provide service on are outlined by a square around the date. If a holiday falls during the week, all scheduled pickups following that day will have a 1-day delay for the remainder of the week. For example:

- Monday is a holiday
- Monday's pickups will take place on Tuesday
- Tuesday's pickups will take place on Wednesday
- Wednesday's pickups will take place on Thursday
- Thursday's pickups will take place on Friday
- Friday's pickups will take place on Saturday

Please note: The delay only applies to the week in which the holiday occurs. You will be back to your normal schedule the following week.

WHAT ABOUT ORANGE BAGS?

The Town of Plymouth is a Pay As You Throw community. This means that the Town has made a decision to implement policies that will reduce the amount of trash that is disposed of through the Curbside Collection Program and at the Transfer Station.

In an effort to reduce the amount of trash that is disposed, while also increasing recycling, special orange bags **MUST** be purchased and used for all trash disposed of at both the Transfer Station and through the Curbside Collection Program.

The orange bags come in two sizes: 15 gallon and 30 gallon. The present cost for bags is \$6.25 for five 30 gallon bags and \$6.25 for eight 15 gallon bags. They can be purchased at a variety of stores in town. (For a complete list of stores, go to www.plymouth-ma.gov)

Orange bags must be used for the disposal of all trash through the Curbside Collection Program. **ABC Disposal will not empty carts that have non-orange bags in them.** Remember – ONLY TRASH, NOT RECYCLABLES need to go in the orange bags.

If you have any problems with the bags (poor quality or a store did not have the bags in stock), please contact Waste Zero's Customer Service Department at (800) 866-3954. They are available Monday thru Friday from 8:00 am until 5:00 pm, and can address any issues associated with the orange bags.

WHAT ABOUT MY RECYCLABLES?

All recyclables are placed in the larger 95-gallon, orange lidded cart. Please place your recyclables (plastics #1-7, glass, steel & tin containers, newspapers, mixed papers and cardboard) in the container as you generate them. There is no need to separate the various recyclable items for placement in the cart. This is called *Single Stream Recycling*, and is meant to be very easy for the resident. If you are unsure whether you should recycle a particular item, please refer to the ABC Recycling information that is included with "Plymouth's PAYT Calendar". (www.plymouth-ma.gov)

Please do not place any plastic bags of any sort in the recycling cart! The bags are not recyclable, and they complicate the processing of recyclables at the separation center.

WHAT IF I HAVE ITEMS I WANT TO RECYCLE THAT AREN'T TAKEN CURBSIDE?

There are items that aren't accepted for recycling through the Curbside Collection Program. Such items include leaves & grass, scrap metal, empty propane tanks, appliances with CFCs in them (i.e. refrigerators, air conditioners, dehumidifiers), tires, TVs & computer monitors, waste engine oil, antifreeze, mercury bearing items (light tubes and thermometers), car batteries and smoke detectors.

To dispose of these items responsibly, the Town of Plymouth offers a **\$10.00 Recycling Sticker** that allows the resident to use the Transfer Station on Beaver Dam Road for RECYCLING ONLY through June 30, 2016. This means that you may bring the items listed above to the Transfer Station for recycling.

The Recycling Sticker also allows you to drop off the more traditional household recyclable items, including glass, plastics, tin & steel cans, cardboard, newspaper and mixed paper.

The Recycling Sticker can be purchased at the Tax Collector's Office at Town Hall (11 Lincoln Street). When you purchase the sticker, it must be placed on the upper right side of your windshield.

ARE THERE COSTS TO DISPOSE OF CERTAIN RECYCLABLE ITEMS AT THE TRANSFER STATION?

There are some minor costs to recycle some of the items listed above. They include:

- Any appliance with CFCs (refrigerators, air conditioners, etc.) may be recycled at the Transfer Station for \$15.00 per item. This covers the Town's cost to have the CFCs removed prior to recycling the item.
- Propane tanks cost \$2.00 per tank.
- Tires cost \$2.00 per standard tire, but larger tires may cost more.
- TVs and computer monitors cost \$10.00 each to recycle.

*Payment is check only – NO CASH – made out to *Town of Plymouth*

Any questions or concerns regarding the Curbside Collection Program should be directed to Sandy Strassel, Solid Waste Administrative Assistant. She can be reached Monday thru Friday, from 7:00 am to 3:30 pm, at (508) 830-4162 ext. 100 or at sstrassel@townhall.plymouth.ma.us.