

ANNUAL WATER QUALITY REPORT

REPORTING YEAR 2020



Presented By
Plymouth Water Division



Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education, while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, well-informed customers are our best allies.

What's a Cross-Connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (back-pressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (back-siphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection.

For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.



Source Water Assessment

A Source Water Assessment Plan (SWAP) is now available at our office. This plan is an assessment of the delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

According to the Source Water Assessment Plan, our water system had a susceptibility rating of "medium." If you would like to review the Source Water Assessment Plan, please feel free to contact our office during regular office hours.

Water Treatment Process

The groundwater is naturally corrosive, so we add sodium hydroxide (used to adjust the pH to 8.5). Chlorine is then added as a precaution against any bacteria that may be present. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Finally, some wells get a phosphate blend (for iron and manganese sequestering) before pumping to water storage tanks and into your home or business.

Where Does My Water Come From?

The Town of Plymouth's municipal water supply consists of two aquifers and thirteen gravel-packed wells at 11 locations throughout Plymouth. The Plymouth Water Division spends over \$75,000 annually testing its water to ensure water quality. We continue our mission to provide the highest-quality drinking water and fire protection at the lowest possible cost to the ratepayers. The Plymouth water system serves the entire northern section of town between Federal Furnace Road and the Kingston and Carver boundaries, Plymouth Center, Chiltonville, Manomet, and Cedarville areas east of Route 3 south to the Bourne town line.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the Department of Environmental Protection (DEP) and the U.S. Environmental Protection Agency (U.S. EPA) prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban storm-water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and which may also come from gas stations, urban storm-water runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

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We remain vigilant in delivering the best-quality drinking water
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Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



QUESTIONS?

For more information about this report, or for any questions related to your drinking water, please call Manny Pacheco, Plymouth DPW, Water Division Water Quality and Service Manager, at (508) 830-4162, ext. 12140.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule. And, the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The State recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the 4th stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water, in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminants Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

Regulated Substances							
Substance (Unit of Measure)	Year Sampled	MCL [MRDL]	MCLG [MRDLG]	Amount Detected	Range Low-High	Violation	Typical Source
Barium (ppm)	2020	2	2	0.076	0.011–0.076	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	2020	[4]	[4]	0.65	0.02–0.65	No	Water additive used to control microbes
Combined Radium (pCi/L)	2020	5	0	0.970	NA	No	Erosion of natural deposits
Fluoride (ppm)	2020	4	4	0.06	0.04–0.06	No	Water additive, which promotes strong teeth
Haloacetic Acids [HAAs] (ppb)	2020	60	NA	1.52	NA	No	By-product of drinking water disinfection
Nitrate (ppm)	2020	10	10	2.21	0.06–2.21	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
PFAS6 (ppt)	2020	20	NA	2.47	ND–2.47	No	Discharge and emissions from industrial and manufacturing sources associated with the production or use of these PFAS, including production of moisture- and oil-resistant coatings on fabrics and other materials. Additional sources include the use and disposal of products containing these PFAS, such as firefighting foams
TTHMs [Total Trihalomethanes] (ppb)	2020	80	NA	32.7	4.42–32.7	No	By-product of drinking water disinfection
Tetrachloroethylene (ppb)	2020	5	0	4.87	0.51–4.87	No	Discharge from factories and dry cleaners

Tap Water Samples Collected for Copper and Lead Analyses from Sample Sites throughout the Community

Substance (Unit of Measure)	Year Sampled	AL	MCLG	Amount Detected (90th %ile)	Sites Above AL/Total Sites	Violation	Typical Source
Copper (ppm)	2020	1.3	1.3	0.085	0/60	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2020	15	0	2.8	0/60	No	Lead services lines; Corrosion of household plumbing systems, including fittings and fixtures; Erosion of natural deposits

Definitions

90th %ile: Out of every 10 homes sampled, 9 were at or below this level. This number is compared to the Action Level to determine lead and copper compliance.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

ptt (parts per trillion): One part substance per trillion parts water (or nanograms per liter).

SMCL (Secondary Maximum Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.

SECONDARY SUBSTANCES

Substance (Unit of Measure)	Year Sampled	SMCL	MCLG	Amount Detected	Range Low-High	Violation	Typical Source
Chloride (ppm)	2020	250	NA	45	13–45	No	Runoff/leaching from natural deposits
Iron (ppb)	2020	300	NA	2.1	0.01–2.1	No	Leaching from natural deposits; Industrial wastes
Manganese ¹ (ppb)	2020	50	NA	110	ND–110	No	Leaching from natural deposits
Sulfate (ppm)	2020	250	NA	8.1	3.2–8.1	No	Runoff/leaching from natural deposits; Industrial wastes

UNREGULATED SUBSTANCES²

Substance (Unit of Measure)	Year Sampled	Amount Detected	Range Low-High	Typical Source
Bromodichloromethane (ppb)	2020	2.90	0.50–2.90	By-product of drinking water disinfection
Bromoform (ppb)	2020	0.91	NA	By-product of drinking water disinfection
Chlorodibromomethane (ppb)	2020	1.98	1.18–1.98	By-product of drinking water disinfection
Chloroform (ppb)	2020	2.62	0.59–2.62	By-product of drinking water disinfection
Sodium (ppm)	2020	116	14–116	Naturally occurring

UNREGULATED CONTAMINANT MONITORING RULE - PART 4 (UCMR4)²

Substance (Unit of Measure)	Year Sampled	Amount Detected	Range Low-High
Bromide (ppm)	2020	0.08	0.03–0.08
Germanium (ppb)	2020	0.50	ND–0.50
HAA9 (ppb)	2020	3.4	0.40–3.4
Manganese (ppb)	2020	99	1.3–99
Total Organic Carbon [TOC] (ppb)	2020	1091.00	ND–1091.00

¹Manganese is a naturally occurring mineral found in rocks, soil and groundwater, and surface water. Manganese is necessary for proper nutrition and is part of a healthy diet but can have undesirable effects on certain sensitive populations at elevated concentrations. U.S. EPA and MADEP have established public health advisory levels for manganese to protect against concerns of potential neurological effects.

²Unregulated contaminants are those for which the U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist U.S. EPA in determining their occurrence in drinking water and whether future regulation is warranted.

What type of container is best for storing water?

Consumer Reports has consistently advised that glass or BPA-free plastics such as polyethylene are the safest choices. To be on the safe side, don't use any container with markings on the recycle symbol showing "7 PC" (that's code for BPA). You could also consider using stainless steel or aluminum with BPA-free liners.

How much emergency water should I keep?

Typically, 1 gallon per person per day is recommended. For a family of four, that would be 12 gallons for 3 days. Humans can survive without food for 1 month, but can only survive 1 week without water.

How long can I store drinking water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water could be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

How long does it take a water supplier to produce one glass of drinking water?

It could take up to 45 minutes to produce a single glass of drinking water.

How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

Which household activity wastes the most water?

Most people would say the majority of water use comes from showering or washing dishes; however, toilet flushing is by far the largest single use of water in a home (accounting for 40% of total water use). Toilets use about 4–6 gallons per flush, so consider an ultra-low-flow (ULF) toilet, which requires only 1.5 gallons.