

FY23 Select Board Goals & Priorities Year in Review

May 16, 2023



TOWN OF
PLYMOUTH
MASSACHUSETTS



Goals & Priorities that are Complete



Goals & Priorities in Progress



Completed Accomplishments
not included in FY23 Goals & Priorities

Ensure a Safe & Healthy Community

- ✓ Develop a 21st Century 911 Dispatch Center
- ✓ Expand School Resource Officer Program
- ✓ Conduct Comprehensive Fire Operations Study
- ✓ Age & Dementia Friendly Community Designation
- ✓ Implement Police Body Worn Camera Program
- ✓ Identify & Engage Community's At-Risk Populations
- ✓ Develop Plan for Full Day Summer Camp
- ✓ Identify Blight Properties & Develop a Compliance Plan

Ensure a Safe & Healthy Community (Continued)

- ⊕ New PD Comfort Dog and Co-Response Program with Mental Health Clinicians on Patrol with Officers
- ⊕ Land Acquisitions & Infrastructure Improvements to Emergency Services & Decreasing Response Times
- ⊕ Ensuring the Safety of Emergency Housing Residents
- ⊕ Formation and Training of a Sheltering Team, and Exercises to Prepare for Emergencies/Natural Disasters
- ⊕ Formation of Elderly & Disabled Tax Assistance Committee to Implement Tax Assistance Fund

Commit to Long-Term Financial Planning

-  Leverage Federal & State Revenue Opportunities
-  Develop a Robust 10-Year Capital Improvement Plan
-  Develop a Financial Plan for Facilities Management
-  Enhance & Improve Financial Forecasting Tool
-  Sales of Underutilized Town Owned Properties
-  Significant Grant Awards & Applications
 - Calendar Year 2022 - \$6,486,474 Awarded to Plymouth
 - Calendar Year 2023 - Applied for \$25,488,345 in Grants
-  OPEB Liability Analysis and Forecasting

Communicate & Engage with the Public

- ✓ Develop SeeClickFix an Online Reporting System
- ✓ Implement a User Friendly Town Website
- ✓ Enhance Customer Service Experience at Town Hall
- ✓ Implement Kiosk Way-Finders & Citizens' Help Desk
- ✓ Develop a Town-Wide Communications Plan
- ✓ Improve Online Bill Notification & Payment Tool
- ⊕ Updated Phone and Answering Systems in Departments
- ⊕ Hybrid Meeting Technology Upgrades at Town Hall (Shallop, Atlantic, Great Hall, 1820 Courtroom).
First Hybrid Town Meeting, Hybrid Meeting Owls

Communicate & Engage with the Public (Continued)

- ⊕ Engaged with Local & Regional Media Outlets
- ⊕ Enhanced Town Email List-Serv Communications with a More Expedient Response
- ⊕ Implementation of Social Media Archiving for Town Managed Accounts/Pages
- ⊕ Creation of Town Instagram and LinkedIn Pages with Significant Growth with Engagement and Interactions

Ensure a Vibrant Economic Development Business Sector

-  Create an Economic Development Task Force
-  Implement OpenGov, an E-Permitting System
-  Develop One Stop Shop for Town Permitting
-  Support, Promote, & Enhance the Town's Blue Economy
-  Develop Bylaws to Encourage Economic Development
-  Develop Digital Records System
-  Downtown Master Plan, **Merchant Association**, Facade Improvement Program, & Daily Maintenance Plan
-  Formation of Graffiti Task Force to Address Vandalism of Properties
-  American Cruise Lines Agreement

Improve Town Infrastructure & Protect the Environment

-  Identify & Locate Future Cemetery Land
-  Achieve Green Community Designation
-  Clean Energy: Electrifying Town Vehicle Fleet
-  Developed a Tracking Program for Innovative/Alternative Septic Systems
-  Develop Climate Action Plan
-  Identify Wastewater Treatment Plant Needs & Upgrades
-  Identify Future Water Sources & Water Quality Betterments
-  West Plymouth Water Booster Station Agreement with Claremont

Improve Town Infrastructure & Protect the Environment Cont'd

- ⊕ Formation of the Simes House Task Force
- ⊕ White Horse Beach Parking, Portable Restrooms
- ⊕ Approval of Allerton Park Improvements
- ⊕ Morton Park Traffic & Parking Plan for Summer 2023
- ⊕ Hedges Pond Revitalization
- ⊕ Reformation of Dog Park Committee to Determine Feasibility and Location of Future Dog Parks
- ⊕ Fats, Oils, & Grease Rules & Regulations
- ⊕ Roadway Improvements - Laid 735 Tons of Asphalt, Responded to 525 Pothole Concerns

Strengthen the Town's Workforce

- ✓ Improve the Workplace Environment with Employee Engagement
- ✓ Modernize & Standardize Human Resources Practices
- ✓ Recruit, Train, and Maintain Professional Staff with a focus on Succession Planning
- ✓ Develop Voluntary AED/CPR Training Program
- + Successful Negotiation of New Health Insurance Agreement with Plymouth Public Employee Committee
- + Health & Medical Safety Net Program for Town Retirees
- + Review of Non-Union & OPEIU Position Classifications
- + Updated Personnel Bylaw & Creation of Personnel Code

Strengthen the Town's Workforce (Continued)

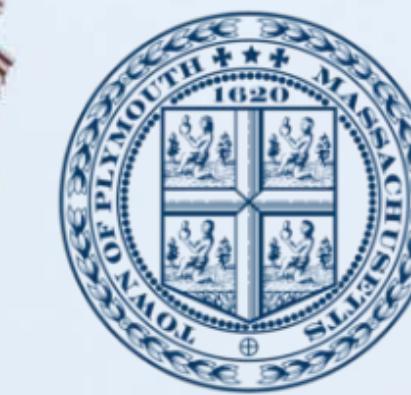
- + Developed and Currently Implementing Town Reorganization Plan
- + Arbitration Process Resolutions
- + Increased Safety & Compliance Trainings and Programs
- + Improving & Modernizing Human Resources Operations

Create an Efficient Town Government

-  Board & Committee Transparency by Developing an Enhanced Agenda Management System and Workflow Tracking Tool
-  Develop a System for the Issuance of Beach & Pond Stickers and Transfer Station Permits
-  Conduct Feasibility Study on Satellite Police Sub-Station and Town Hall in South Plymouth
-  Review & Update All Town Policies & Bylaws
(16 Revised Policies To Date)
-  Formation of Quality Council

Future Generations

- Long-Term Plan for Water Quality/Supply
- Update Master Plans & Village Center Plans
- Consolidation of Facilities Management
- Comprehensive Underutilized Town-Owned Properties Audit



TOWN OF
PLYMOUTH
MASSACHUSETTS